



Established.....

- in response to Resolution WHA55.18
- approved by WHO's 55th World Health Assembly in May 2002.....
 - which urged member states to pay the closest possible attention to patient safety and establish science-based systems for improving safety and the quality of care



October 2004

- WHO officially launched a World Alliance for Patient Safety dedicated to
 - “bringing significant benefits to patients in countries rich and poor, developed and developing, in all corners of the globe.”
- Now has 10 action areas



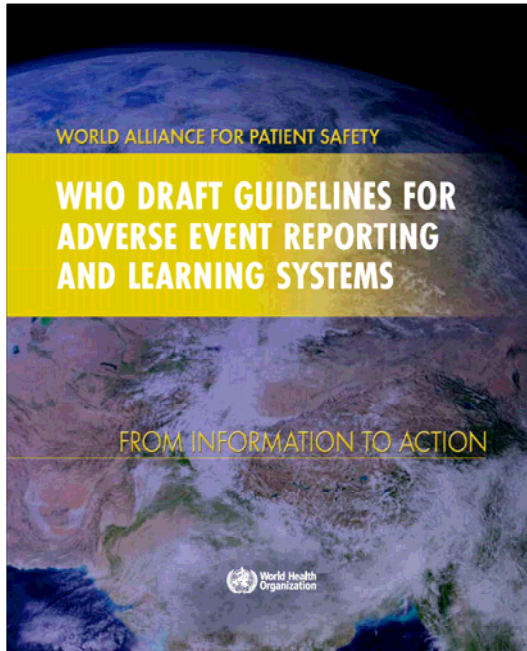
Action area 1: Global Patient Safety Challenge



- Thematically focussed
- New topic every two years
- Current topic - healthcare-associated infection - 'Clean Care is Safer Care'
- Promote widespread commitment and implementation of preventive strategies.



Action area 3: Reporting and Learning



- Establishing and improving incident reporting systems for organisational and system learning
- The Alliance has developed a draft WHO Guidelines on adverse event reporting and learning systems



Action area 4: Classification for Patient Safety

- Developing an internationally acceptable framework for defining and classifying Patient Safety Incidents
- Allow international comparative analysis



Action area 5: Research for Patient Safety

- Developing an international research agenda for patient safety
- The Alliance is commissioning research in specific areas where there is knowledge gaps
- Measuring nature of patient harm in selected developing and transitional countries to develop better measurement methodologies and tools



Action area 6: Solutions for Patient Safety

- Increasing international collaboration on promoting and developing solutions.
- Ensuring interventions and actions that have solved patient safety problems in one part of the world are widely available in a form that is accessible and understandable



4 new Areas of Focus for 2006/2007

- Action area 7 - Safety in Action (implementation and sustainability)
- Action area 8 - Technology for Patient Safety
- Action area 9 - Care of acutely ill patients
- Action area 10 - Patient safety knowledge at your fingertips



What about the patients?

Action area 2

Patients for Patient Safety



Patients for Patient Safety

- To ensure perspective and viewpoint of patients, families and health care consumers from all corners of the globe are **infused in the work of all strands of the World Alliance**
- To recruit patient safety champions with an agreed approach to patient safety
- To stimulate patient/consumer activities within countries



Why?

- Safety is improved when patients and those close to them, are included as full partners in reform initiatives, and learning can be used to inform systemic quality and safety improvements.
- By contributing the patient voice, experience and perspective, patients will ensure that the work of the World Alliance for Patient Safety is authentically patient-centred



Patients for Patient Safety: **First** **Workshop**

- November 2005 in conjunction with the UK Government's EU Summit on Patient Safety
- 21 patient champions from 19 countries
- Exposure to, each other, experts and vice versa



Workshop Goals and Achievements

Goals were to

- Form an understanding of patient safety failures that account for the complex system of factors involved
- Form the foundation for an authentically patient-centred 'home' for Patients for Patient Safety Initiative
- Determine the next steps for Patients for Patient Safety

Achievements

- Formation of a Global Patient Voice
- London Declaration



Patients for Patient Safety: London Declaration

We, Patients for Patient Safety, envision a different world in which healthcare errors are not harming people. We are partners in the effort to prevent all avoidable harm in healthcare. Risk and uncertainty are constant companions. So we come together in dialogue, participating in care with providers. We unite our strength as advocates for care without harm in the developing as well as the developed world.

We are committed to spread the word from person to person, town to town, country to country. There is a right to safe healthcare and we will not let the current culture of error and denial, continue. We call for honesty, openness and transparency. We will make the reduction of healthcare errors a basic human right that preserves life around the world.

We, Patients for Patient Safety, will be the voice for all people, but especially those who are now unheard. Together as partners, we will collaborate in:

- Devising and promoting programs for patient safety and patient empowerment.
- Developing and driving a constructive dialogue with all partners concerned with patient safety.
- Establishing systems for reporting and dealing with healthcare harm on a worldwide basis.
- Defining best practices in dealing with healthcare harm of all kinds and promoting those practices throughout the world.

In honor of those who have died, those left disabled, our loved ones today and the world's children yet to be born, we will strive for excellence, so that all involved in healthcare are as safe as possible as soon as possible. This is our pledge of partnership.



Patients for Patient Safety: **First** **Regional Workshop**

- held in the Pan American Region (PAHO) in conjunction with the Pan American Health Organization
- Brought together 40 patients from Canada, USA, Mexico, Peru, Argentina, Costa Rica and Chile
- Focused on the strategies and priorities for Patients for Patient Safety in that region
- Brought together ‘teams’ from Latin American which included not only patients and family members but also health professionals, leaders and policymakers



Patients for Patient Safety: **First** **Regional Workshop**

- Examine values consumers bring to patient safety
- Explore and share experiences in the Americas
- Develop strategies for establishing effective partnerships to improve patient safety
- Identify specific priorities in patient safety for the Americas region



Patients for Patient Safety: **The Champions**





Patients for Patient Safety: **Core Values**

- **COLLECTIVE**
- **OPENESS**
- **HONESTY**
- **PARTNERSHIP**
- **EMPOWERMENT**
- **REDUCTION IN HARM DUE TO MEDICAL ERROR**



Patients for Patient Safety: The Future

- Work with and integrate patient involvement into all work strands of the World Alliance
- Regional Workshops in at least 3 regions during 2006/07
- Intense support to areas of greatest challenge
- Advocacy and networking on a national and regional basis