



**SIMPATIE Consensus Conference**

# **Building a Strategy for Patient Safety in Europe**

**SIMPATIE**

**Luxembourg, 18-19 September 2006**





Luxembourg  
18 - 19 September 2006

**The Consensus Conference 'Building a strategy for patient safety in Europe' gathers and discusses the preliminary results of the project and draws first conclusions for the strategy framework, which will be developed based on the conference results.**

The SIMPATIE project is a project funded by the European Commission whose objective is to improve the safety of patients throughout all European countries. More specifically, it uses a European wide network of organizations, experts, patients, health professionals, and other stakeholders aiming to establish within its two years of duration a common European vocabulary, sets of indicators, internal and external instruments for the improvement of safety in healthcare.

[www.SIMPATIE.org](http://www.SIMPATIE.org)

## Factsheet

### Organisation

- CPME - Standing Committee of European Doctors

### In co-operation with

- CBO - Dutch Institute for Healthcare Improvement
- CoE - Council of Europe
- ESQH - European Society for Quality in Healthcare
- HAS – Haute Autorité de Santé
- HOPE - European Hospital and Healthcare Federation
- LMCA – The Long Term Medical Conditions Alliance

### In association with

- AvMA - Action against Medical Accidents

**Funding:** Financed with a grant of the European Commission,  
DG Health and Consumer Protection

**Structure:** Invitational conference

**Participants:** 50 to 60 persons

### Target Groups: Experts

- National authorities/governments
- European institutions
- International organizations (Council of Europe, WHO, OECD)
- Members of European Parliament
- Health attachés (Permanent Representations)
- Health professionals representatives
- Patient Organisations
- Simpatie expert group

**Venue:** Jean Monnet Building (Rooms M6, M5), Luxembourg

**Date:** 18-19 September 2006

**Outcome:** Consensus on a Strategy Framework for  
Patient Safety in Europe



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## PROGRAMME

### Day 1:

13:30 - 14:00 **Registration/welcome**

14:00 - 15:30 **Opening Plenary  
Room: M6**

**Chair:** Frank Ulrich Montgomery, CPME

- **SIMPATIE Project  
- Building a Strategy for Patient  
Safety in Europe**  
Boi Jongejan, CBO
- **Patient safety:  
the international perspective and  
other initiatives on patient safety**  
Beth Lilja Pedersen, DSFP
- **Patient Safety:  
the national perspective  
Presentation of the Mapping  
Exercise, ESQH**  
David Somekh, ESQH
- **Discussion on the Mapping  
Exercise**
- **A perspective from patients**  
Peter Walsh, AvMA

15:30 – 16:00      **Coffee break**

16:00 – 18:00      **Toolbox Plenary  
Room: M6**

**Chair:** Frank Ulrich Montgomery, CPME

- **SIMPATIE Toolbox: Methodology, outcomes and discussion**
  - **Recommendation of the Council of Europe on Management of Patient Safety and Prevention of Adverse Events in Healthcare**  
Piotr Mierzewski, CoE
  - **Developing indicators / outcome measures and vocabulary**  
Paul Bartels, ESQH
  - **External audit**  
Charles Bruneau, HAS
  - **Improving Patient Safety in Healthcare Organizations**  
Cule Cucic, CBO
- **Discussion**



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## **Day 2:**

09:00-12:00 **Parallel Workshops**

### **Workshop 1 - Patient safety on the National and European level**

#### **Room: M6**

Chair: Piotr Mierzewski, CoE  
Rapporteur: Charles Bruneau, HAS

Speakers: Barbara Kutryba, TPI  
Marianne Takki, EC  
Peter Mansell, NPSA

In workshop 1 the participants will discuss and reach consensus on the previous working packages from a national and European perspective.

The workshop will use the results of the mapping exercise (WP2), the Council of Europe Recommendations (WP3) and the report on external auditing (WP5) to develop recommendations for action on national and European level. It will pursue consensus on the patient safety indicators and vocabulary (WP4) to be used in Europe and will discuss how to incorporate patient aspects on national and European level. The recommendations shall cover national and European aspects of patient safety, with regard to the societal context for patient safety, the judicial situation, accountability, monitoring and the exchange of best practices.

Coffee break 10:30 – 11:00

## **Workshop 2** **- Patient safety on the Provider level**

### **Room: M5**

Chair: Paul Bartels, ESQH  
Rapporteur: Benno van Beek, CBO

Speakers: Kaj Essinger, HOPE  
Jesper Poulsen, CPME Expert  
Arnold Vulto, EAHP

In Workshop 2 the participants will discuss the patient safety implications on provider level, covering health care organisations as well as health care professionals. Based on the mapping exercise (WP2), the Council of Europe recommendations (WP3) and the definitions and indicators (WP4) the participants will be informed on the state of affairs. An overview of instruments which can be used by health care providers to ensure patient safety (WP6 internal instruments) will be discussed, identifying how the knowledge base can be expanded and made accessible and how experiences and best-practices could be exchanged on provider level. The workshop shall set the scene to an increased exchange of best practices based on a basic vocabulary, common indicators and interventions, while taking the involvement of patients, as well as cultural, organisational and educational matters into account.

Coffee break 10:30 – 11:00



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## **Day 2:**

12:00 - 13:30 **Lunch**

13:30 - 16:00 **Closing Plenary**

**Chair:** Lisette Tiddens-Engwirda, CPME

- **Key-Note:**  
**EU initiatives on Patient Safety**  
Andrzej Rys  
Director, Public Health & Risk Assessment Dir.,  
Health and Consumer Protection DG,  
European Commission

Discussion

- **Drawing conclusions  
- discussion and decision**
  - **Workshop Reports by the rapporteurs**
  - **Discussion**
  - **Summary, conclusions and follow-up**

## **SIMPATIE** **Safety Improvement for Patients in** **Europe**

The SIMPATIE project is a European funded project whose objective is to improve the safety of patients throughout all European countries. More specifically its aim is to use a European wide network of organizations, experts, professionals, and other stakeholders to establish within two years a common European vocabulary, sets of indicators, internal and external instruments for the improvement of safety in healthcare.

### **Background**

The SIMPATIE-project is co-financed by the European Commission under the 'Public Health Programme 2003-2008'. The SIMPATIE-project started 15th February 2005 with a duration of two years.

The project partners are:

- CBO - Dutch Institute for Healthcare Improvement
- CPME - Standing Committee of European Doctors
- CoE - Council of Europe
- ESQH - European Society for Quality in Healthcare
- HAS - Haute Autorité de Santé
- HOPE - European Hospital and Healthcare Federation
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## Summary of the SIMPATIE-project

Patient Safety is now internationally recognised as a health quality issue. There is good evidence of the level of harm to citizens and the cost to both healthcare providers and to society of what amounts to preventable harm in delivering healthcare.

The SIMPATIE project aims to facilitate free movement of people and services by developing EU-wide commonality and transparency in methodology on patient safety in healthcare institutions. It is multidisciplinary and includes input from patient representatives.

A mapping exercise is being carried out across a minimum of 20 member and accession states to determine the status of activity and strategic planning on patient safety. A data base with standardised format is being developed which will be sustainable i.e. has the potential to be updated regularly and cheaply. Data for benchmarking good practice will be an additional output. In parallel a working group of experts has developed a common vocabulary, outcome indicators and internal and external instruments for improvement in patient safety, based on a framework of the Council of Europe, and assisted in the process by current activities of WHO and OECD.

The results of these two working streams are being presented and discussed with invited experts at the current conference which constitutes the third project work stream. During the conference a consensus approach to health strategy in patient safety will be developed and later circulated using the expertise of the invited speakers and participants; representatives from European and national authorities, academia,

health professionals and patient organisations. The final project work stream concentrates on dissemination of the results of the three project work streams using established professional, institutional, patient and public networks.

### **Specific objectives**

- 1- To establish systematic knowledge repository on patient safety related to legislation, regulation and actions in EU states.
- 2- The Council of Europe recommendation on Prevention of Adverse Events is translated into a practical and usable tool for the work floor.
- 3- A vocabulary (set of definitions) and a set of system and organization indicators / outcome measures related to patient safety is formulated.
- 4- Recommendations for external evaluation of health services, including selected instruments that can be used for improvement, are defined with regard to patient safety.
- 5- Recommendations for internal evaluation of health services, including a set of instruments that can be used for improvement, are defined with regard to patient safety.
- 6- **Expert consensus on recommendations and instruments, described in above mentioned objectives.**
- 7- Results are disseminated to the wider public and involved parties.



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## Notes

**Notes**

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## Notes

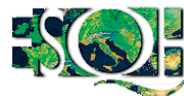
## Acronyms

- AvMA** - Action against Medical Accidents
- CBO** - Dutch Institute for Healthcare Improvement
- CoE** - Council of Europe
- CPME** - Standing Committee of European Doctors
- DG** - Directorate General
- DSFP** - Danish Society for Patient Safety
- EAHP** - European Association of Hospital Pharmacists
- EC** - European Commission
- ESQH** - European Society for Quality in Healthcare
- HAS** - Haute Autorité de Santé
- HOPE** - European Hospital and Healthcare Federation
- LMCA** - The Long Term Medical Conditions Alliance
- NPSA** - National Patient Safety Agency (UK)
- OECD** - Organisation for Economic Co-operation and Development
- SIMPATIE** - Safety Improvement for Patients in Europe
- TPI** - Polish Society for Quality Promotion in Healthcare
- WHO** - World Health Organisation

organised by:



In co-operation with:



For further information:

**Consensus Conference**

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**SIMPATIE Project**

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